Attention EmployRI Users!

Do You Need To Retrieve Your Username And Password?

If you are an individual user of EmployRI (not an Employer or Training Provider) and you must retrieve your EmployRI Username and Password, please follow these steps:


2. Click the ‘Forgot Username and/or Password?’ link on the home page. It is located in the upper right corner of the screen under the Username and Password boxes and the Sign In button.

3. Under Option 3, click the Retrieve Both link.

4. Choose the Individual button and click Next.

5. Answer the following 4 questions in the Your Information box:
   a. What is your first name?
   b. What is your last name?
   c. What are the last four digits of your SSN?
   d. What is your DOB?
   Click Submit.

   IMPORTANT: If the information you entered into Step #5 does not EXACTLY match what is in the EmployRI system, you will not be able to retrieve your account. For Example: If your EmployRI account lists your first name as William, but on the retrieval form you enter Bill, the system will reject your information.

6. Answer the Security Question and click Submit.

7. You will then be prompted to choose a permanent, secure password.

NOTE: Should an ERROR occur during the retrieval process, the screen will display the message “Contact Us Directly.” Scroll to the Send Email to Us section, complete each field, and click Send. Requests will be processed during normal business hours. You may also visit a netWORKri location to regain access to your account. Please bring a picture ID.

IMPORTANTES: Es posible tener estos documentos traducidos o interpretados, sin costo alguno para usted, comunicándose con el Centro de Servicio de Seguro de Desempleo en el (401) 462-9100 y seleccionando la opción de idioma en Español.

IMPORTANTES: Pode ter estes documentos traduzidos ou interpretados sem nenhum custo se contatar o Centro de Serviços de Seguro de Desemprego número (401) 462-9100 e selecionar a opção de idioma Português.

IMPORTANT: You may have these documents translated or interpreted at no cost to you by contacting the Unemployment Insurance Call Center at (401) 462-9100 and selecting one of the following language options: Spanish, Portuguese, Laotian, Cambodian or Hmong. If you need assistance in a language that is not listed, please call (401) 462-9100 and a representative will assist you.